

The National Bank of the Virgin Islands ("the Bank") is seeking a qualified person to fill the following full-time position:

CREDIT ADMINISTRATION OFFICER I

Job Summary: i) To provide support to the Credit Department. ii) To contribute to the overall success of the Credit Administration Unit.

Educational Requirements: Two-year college (Associate Degree) in Business Administration with a concentration in Finance, Accounting, Management or any other finance-related degree.

Training/Skill Requirements: i) knowledge of Bank products and services; ii) proficiency in Microsoft Office Tools; iii) typing and organizational skills; iv) tact and diplomacy; v) strong organizational skills; vi) good communication skills; vii) ability to work well under pressure; viii) detail-oriented; ix) knowledge of bank regulations; x) mathematical aptitude; xi) telephone etiquette; xii) flexibility and ability to multi-task.

Experience: 1-3 years in a Clerical, Banking or Accounting field.

Primary Responsibilities include, but are not limited to:

- 1. Prepare closing documents for all credit matters pertaining to both retail and commercial transactions.
- 2. Conduct credit investigations for loan applications managed by the Credit Department and coordinate thorough analyses when the report indicates that the loan is current.
- 3. Assist with investigating credit-related inquiries received from the Credit Department.
- 4. Contribute to maintaining the department's file management system for both Collateral and Credit files, ensuring that they are securely stored, kept current, and up to date.
- 5. Assist with the retrieval of records to facilitate internal and external audits of Collateral and Credit files.
- 6. Verify loan documentation for completeness and accuracy before processing. Accurately input loan data, in accordance with the Terms and Conditions laid out in the approved application.
- 7. Assist with maintaining the digital loan security records "master record", ensuring accurate and up-to-date documentation for all loans.
- 8. Assist with contacting customers regarding insurance policies that are set to expire, as well as those that have already expired.
- 9. Assist with contacting insurance companies regarding the renewal of insurance policies.
- 10. Perform all job responsibilities with a positive approach at all times.

Reporting Line: Credit Administration Supervisor

Submission Deadline: 3rd September 2024

Interested persons should send their application letter and résumé <u>ONLY</u> via email <u>humanresources@nationalbank.vg</u> to the attention of:

> Ms. Chanteé Mathavious Human Resources Manager National Bank of the Virgin Islands Limited P.O. Box 275 Road Town, Tortola VG1110 British Virgin Islands

Please call (284) 852-2986 if any further information or clarification is required.